

## The Brief: St Johns Ambulance - Planned and Reactive Works

Bellrock Group instructed Moolands with the gas and heating maintenance contract for St John Ambulance, a vital organisation dedicated to providing first aid and medical services at events and in the community. Ensuring the safety and efficiency of their gas and heating systems is crucial to supporting their operational capabilities and maintaining the well-being of staff and volunteers.

St John Ambulance faced several challenges in managing their gas and heating systems:

- **Safety Compliance:** Given the nature of their work, it was critical that all gas and heating systems adhered to stringent safety regulations to protect staff and the public.
- **Operational Downtime:** Any failure in the gas or heating infrastructure could impede their ability to provide medical support, especially during events when they most needed robust operational capabilities.
- **Resource Management:** With multiple locations and varying heating needs, coordinating maintenance activities without impacting their operations was essential.

To successfully manage the gas and heating systems for St John Ambulance, Moolands took a structured approach. We began with a detailed audit of all gas and heating systems across their facilities, identifying areas that needed immediate attention and determining the overall condition of each system.

Moolands developed a tailored preventive maintenance plan to ensure all gas and heating systems were serviced regularly, helping to detect and address potential issues before they escalated. Scheduled inspections included thorough checks of gas appliances, heating units, and safety equipment to guarantee compliance with regulations.



Through our collaboration with St John Ambulance, Moolands achieved several notable outcomes:

- **Enhanced Safety Standards:** Regular maintenance and compliance checks contributed to significantly increased safety for staff and the communities they serve, reducing any potential risks associated with gas and heating systems.
- **Minimised Downtime:** The proactive maintenance approach resulted in fewer disruptions during critical operations, ensuring that St John Ambulance could respond to emergencies without hindrance.
- **Stronger Collaboration:** Ongoing communication and training strengthened the relationship between Moolands and St John Ambulance, creating a partnership built on trust and reliability.

The gas and heating contract for St John Ambulance showcases Moolands' commitment to providing essential maintenance services that support the functionality and safety of organisations dedicated to community service. This case study highlights our ability to meet the unique needs of organisations focused on public health and safety, reinforcing our dedication to service excellence.