

# Moolands

Drainage | M&E | Groundworks



## The Brief: Buzz Bingo - Planned Drainage & Electrical Works

Moolands has been awarded the Planned Maintenance contract to manage the Buzz Bingo sites across the UK. With 82 locations in total, Moolands is responsible for maintaining all of these sites.

Moolands is committed to ensuring that all Buzz Bingo sites operate seamlessly, reflecting our dedication to customer satisfaction and operational excellence. Our maintenance protocols are designed to minimise downtime, allowing patrons to enjoy a consistent gaming experience.

We employ a skilled team of engineers who conduct regular inspections and updates on all systems. This proactive approach ensures that any potential issues are identified and addressed before they impact any users. Additionally, we utilise advanced technology and monitoring tools to track site performance and quickly resolve any technical difficulties that may arise.

Customer feedback is integral to our operations; we continually seek input to enhance our services and implement improvements. By fostering strong relationships with our clients, we ensure that their needs and expectations are met.



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At Moolands, we take great pride in our responsibility to create a welcoming and reliable environment for all Buzz Bingo enthusiasts. Our focus on operational integrity, adaptability, and customer care enables us to deliver exceptional gaming experiences, contributing to the overall success and enjoyment of the Buzz Bingo community.

We maintain the following areas for Buzz Bingo:

- Drainage
- Electrical

To fulfill our client's expectations, we make it our priority to meet deadlines and maintain the high standards they have set. It's essential for us to deliver results that truly align with their needs. By concentrating on these standards, we aim to foster a strong, lasting partnership and ensure that our clients are entirely satisfied with our work.



By achieving **ISO 9001** (Quality Management System) and **ISO 14001** (Environmental Management System) accreditations, we've made important progress in boosting Buzz Bingo's environmental performance. This initiative helps us focus on reducing waste and staying compliant with regulations. Embracing these standards has allowed us to streamline our operations while also showing our dedication to sustainability, which is something we genuinely care about.



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